



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

AGREED PLAN OF OPERATION

Licensee: Zaid Certified Liquors, Inc., d/b/a Zaid Certified Foods
Premises: 513 East 47th Street, Chicago, Illinois 60653
Licenses: Package Goods, Retail Food, Tobacco

Pursuant to the City of Chicago Municipal Code Sections 4-4-313 (d)(1) and 4-60-040(h), the City of Chicago Department of Business Affairs and Consumer Protection, the Local Liquor Control Commission (BACP/LLCC) and the above-named Licensee have agreed to the following license conditions concerning the operation of the business as a result of the community nuisance meetings beginning October 1, 2019, under L-19-0131:

1. **This plan of operation is effective beginning January 1, 2020.**
2. **Restricted Sales:** Licensee agrees to discontinue the sale of the following liquor and non-liquor items within thirty (30) days from the below signed date, and agrees to not to re-order such items in any size, brand, or flavor:

Fortified Wines: including but not limited to, Wild Irish Rose, Night Train, Italian Swiss, Gallo, Taylor Port and White Port, MD 20/20, Cisco, Cool Breeze, Thunderbird, Sunset Grain Alcohol, Boones Farm Sunshine Pink and Snow Creek Berry.

Special Brews: all high-gravity malt liquors, including but not limited to, St. Ives, Steel Reserve 211, Colt 45, Sparks, Juose, Schlitz, Axe Head, Camo Black, Cobra, KoKoloko, 4-pack of Old English and Steel Reserve.

Prohibited Beverages: "single serve" alcoholic beverage products in violation of 4-60-140(i), all 32-ounce beers, 40-ounce beers for less than \$4.00 per bottle/can, 12-ounce 6-packs for less than \$3.50.

Prohibited Products: Plastic, paper, or Styrofoam cups in packages with fewer than fifty (50) cups.
3. **Maintenance:** Licensee shall clean all litter from the interior and exterior of Premises at a minimum of three (3) times daily or as needed, including the alleyway that is behind the building. Licensee shall maintain a cleaning log identifying the name of the employee performing the clean, the date, and time the cleaning was performed. The log shall be kept in management's office in the licensed Premises for a minimum of one (1) year and made available upon request to BACP or any law enforcement agency.

Zaid Certified Liquors, Inc. / Zaid Certified Foods
Agreed Plan of Operation
Page 1 of 4



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

4. **Dedicated Security Staff:** Licensee shall cause the Premises to be staffed with properly trained individual[s] who only perform[s] security related duties ("Security Attendant[s]").
- a. At least one (1) Security Attendant shall be working onsite from 4:00 p.m. through one hour after closing every day as indicated below:
 - i. 4:00 p.m. through 11:59 p.m. Monday through Saturday; and
 - ii. 4:00 p.m. through 10:00 p.m. Sunday.
 - b. Security Attendant(s) shall wear a distinctive uniform which clearly identify him/her as security.
 - c. Security Attendant(s) shall maintain a highly visible presence outside the business. As such, Security Attendant(s) shall be outside patrolling the sidewalk in front of the business for no less than twenty (20) out of every thirty (30) minutes.
 - d. Security Attendant(s) shall ensure the following occur within and adjacent to the Premises:
 - i. Prevent excessive noise from patrons entering and leaving the Premises and make use of respectful and firm reminders to patrons to leave the Premises in a quiet and respectful manner;
 - ii. Prevent exterior loitering in front of the Premises; and
 - iii. Enforce City and State non-smoking laws;
5. **Staff Training:** Licensee agrees to have all staff BASSET trained and certified before they are allowed to work the cash register and within two (2) weeks of their employment. Copies of certifications shall be maintained onsite and available for viewing upon request by any BACP/LLCC or law enforcement agency.
6. **Proper Identification:** All patrons purchasing alcohol shall have their valid government issued ID scanned, verified, and logged by an electronic ID Scanner prior to completing the sale. Names, addresses and times of purchase for all alcoholic purchases shall be kept private in management's office in the licensed Premises for a minimum of thirty (30) days and made available upon request only to BACP/LLCC or any law enforcement agency. Licensee shall utilize ID Scanner's banned person feature to prevent patrons that previously caused problems from purchasing alcohol. All employees shall be trained to detect fake licenses or identification cards in order to ensure that no underage sales take place.



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO**

7. **Employee Training:** All employees shall be properly trained and meet all the minimum standards below before they are allowed on the Premises during business hours:
- a. BASSET or TIPS certified – copies of current BASSET and/or TIPS Certificates for all employees shall be maintained on the Premises and available immediately upon request by BACP/LLCC or any law enforcement official;
 - b. Trained to identify intoxicated patrons and how to take pro-active steps to address intoxicated patrons; and
 - c. Trained with respect to the detection of fraudulent identification and proper operation of ID Scanner.
8. **Incident Monitoring and Reporting:** In the event of any fighting, disturbances of the peace, unruly behavior, or any criminal activity occurring within or within site of the Premises, the Manager on duty shall immediately call 9-1-1 via a land line located at the Premises.
- a. Licensee shall maintain an incident log identifying the Manager on duty, offender names (if known), date, time, and brief description of any of the types of incidents described in this paragraph. The log shall be kept in management's office in the licensed Premises for a minimum of one (1) year and made available upon request to BACP/LLCC or any law enforcement agency.
 - b. Licensee shall text the Bronzeville Artist Loft Community Notice Tree to alert the community every time Licensee contacts CPD.
9. **Video Surveillance System:** Licensee will install and maintain a video surveillance system, with 20 high resolution cameras (at minimum 4 exterior and 16 interior).
- a. The system will cover all areas of the interior and exterior of the premises and will be centrally monitored and recorded utilizing a minimum 250 GB Digital Video Recorder.
 - b. The installation and maintenance of surveillance cameras installed at each building entrance and exit shall be employed and lighted in such a manner to easily identify persons entering and exiting the building.
 - c. The system will be set to record 24 hours each day.
 - d. All files of footage shall be kept in management's office in the licensed premises for a minimum of thirty (30) days and made immediately available upon request to BACP/LLCC or any law enforcement agency.



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

- e. Licensee will keep a log of all instances of requests for, access to, dissemination and use of, recorder material made by video surveillance cameras. Copies of the access log shall be provided to BACP/LLCC or any law enforcement agency upon request.

10. **CAPS and Community Meetings:** The Licensee or a representative shall attend all 002nd District C.A.P.S. (Community Alternative Policing Strategy) and hospitality meetings. If requested, the Licensee or a representative shall attend meetings conducted by the Alderman, Police Commander, the 002nd District Business Meeting, and any similar CPD-sponsored meetings to improve awareness with community concerns of the neighborhood. The Licensee shall meet with local community groups, upon reasonable notice, to identify and address any issues with the operation of the business, including noise, loitering, crime, or any other quality of life issues.

The conditions of this Agreed Plan of Operation are legally binding and may be enforced by City of Chicago enforcement authorities under Section 4-60-040(h) of the City of Chicago Municipal Code. All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the liquor, tobacco, and retail food licenses issued pursuant to this plan of operation shall apply to the business address and Licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the licensee to other persons purchasing the stock of the licensed entity shall be subject to the same conditions set forth in this Agreed Plan of Operation. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this statement.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Agreed Plan of Operation next to the Liquor license certificate in a conspicuous place at the business address.

Rula Othman 1/28/20
Rula Othman, President Date
Zaid Certified Liquors, Inc. / Zaid Certified Foods

Shannon K. Trotter 12/30/19
Shannon K. Trotter Date
City of Chicago
Local Liquor Control Commissioner

Zaid Certified Liquors, Inc. / Zaid Certified Foods
Agreed Plan of Operation
Page 4 of 4